

Scott Bradford, RN, BSN, MBA

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Professional Summary

Experienced healthcare leader with over 18 years working in various healthcare roles and environments, including ICU nursing, program management, nursing management, operational leadership, and quality leadership. Focused expertise for the last 5 years in quality improvement, risk management, and patient safety. Proven ability to lead interdisciplinary teams, develop and implement safety protocols, and foster a culture of continuous improvement in high-acuity settings. Adept at managing compliance with regulatory standards, mitigating risks, and enhancing care delivery systems. Passionate about ensuring the highest standards of patient safety and delivering top-tier healthcare services with efficiency and efficacy. Ready to bring visionary leadership to a healthcare institution committed to excellence.

Professional Experience

Manager of Quality and Accreditation

Schwab Rehabilitation Hospital - Chicago, IL

August 2023 - Present

- Reporting directly to the hospital President, oversee the hospital's quality and accreditation, driving improvements in patient safety and operational outcomes.
- Utilizing PDSA, CQI, Lean methodologies to complete improvement projects, RCAs, and clinical investigations.
- Lead internal risk management initiatives, collaborating with clinical department heads to implement strategies that mitigate medical errors and enhance patient outcomes.
- Develop and implement safety protocols across the hospital, ensuring compliance with regulatory standards and continuous readiness for accreditation surveys.
- Serve as a key member of the leadership team, driving strategic discussions on patient safety and risk reduction efforts.
- Key improvements with Organizational Key Results (OKRs):
 - Reduced fall rate by 8%
 - Decreased CAUTI, CLABSI, HAPI rates to below national benchmarks

Interim ACNO/Executive Director of Nursing

Schwab Rehabilitation Hospital

November 2023 - May 2024

- Directed nursing operations, resulting in improved patient care standards..
- Led interdisciplinary teams to identify and address potential barriers to excellence, ensuring alignment with organizational safety and quality goals.
- Fostered a culture of patient-centered care through staff training and adherence to evidence-based best practices.
- Guided nursing services through completion of regulatory action plans to ensure compliance to conditions for participation and adherence with Joint Commission regulations.

National Director of Quality

Dialyze Direct (formerly RenPro Renal Services)

January 2021 - April 2023

- Reporting directly to the COO and CCO/CNO, spearheaded risk management and quality improvement initiatives across multiple regions, ensuring compliance with regulatory standards and organizational goals.
- Managed managers, leading efforts to reduce errors, improve patient safety, and ensure consistent care delivery across locations across 5 states.
- Developed and embedded Whole System Quality Management System.
- Regularly collaborated with senior leadership to assess risk management processes and implement continuous improvement strategies.
- Developed new hire and new leader orientation and training programs.

Regional Director of Operations

ARC Dialysis

January 2018 - December 2020

- Managed productivity, clinical efficiency, quality and risk management across dialysis functionality for 13 hospitals in the Houston, TX and Seattle, WA markets, overseeing compliance, patient safety, and regulatory requirements.
- Directed cross-functional teams to develop and execute risk mitigation strategies, achieving a significant reduction in patient incidents.
- Conducted regular audits to ensure adherence to internal quality and safety protocols and regulatory standards.
- Implemented staff training programs to enhance awareness of risk management practices and foster a culture of safety.
- Reduced waste and created a lean, efficient dialysis program that became clinically excellent, efficient, and profitable.

Charge RN

CoxHealth

January 2010 - December 2017

- Led nursing teams in acute care settings, contributing to quality improvement initiatives that reduced adverse events and enhanced patient safety.
- Worked closely with department heads to develop and implement protocols aimed at minimizing risks and ensuring compliance with safety standards.
- Actively participated in risk management committees, providing insights on improving patient care and minimizing medical errors.
- Provided direct care and leadership within a 28-bed, high-acuity Medical and Cardiac ICU.

Education

MBA in Healthcare Management (Graduated 2015)

Western Governors University, Salt Lake City, UT

BS in Nursing (Graduated 2013)

University of Central Missouri, Warrensburg, MO

AS in Nursing (Graduated 2009)

Cox College of Nursing, Springfield, MO

Certifications

- **RN Licensure – IL #041509398**
- **Basic Life Support (BLS)**
- **Advanced Cardiovascular Life Support (ACLS)**

Skills

- Risk Management and Patient Safety
- Quality Improvement and Compliance
- Regulatory Standards (Joint Commission, CMS)
- Cross-Functional Team Leadership
- Strategic Planning and Implementation
- Continuous Improvement and Safety Protocol Development
- Data-Driven Decision-Making and Reporting
- Budget and Resource Management
- Staff Training and Development

Tools & Applications

- Microsoft Office Suite (Word, Excel, PowerPoint)
- Risk Management Software (Midas)
- Quality Improvement Tools (LEAN, Six Sigma)
- Smartsheet and SharePoint
- Project Management Tools (Microsoft Project)