Mimi Pace

Dedicated and Effective Professional: Exceeding Expectations and Achieving Goals.

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Professional Summary

• Experienced customer service professional with a track record of providing excellent service to customers. Skilled in problem-solving, communication, and conflict resolution. Proven ability to build and maintain relationships with customers and provide exceptional customer service. Demonstrated leadership experience in team-oriented environments. Adaptable and reliable with a strong work ethic and a commitment to exceeding customer expectations.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Business Owner

Mimis Magical Beauty Bar-Port Saint Lucie, FL March 2024 to October 2024

As the owner of my spa/beauty bar, I have had the incredible opportunity to engage in a fulfilling and educational journey in the beauty industry. My spa offers a wide range of services, including facials, waxing, makeup application, face painting, and brow and lash services.

Throughout my experience , I have had the pleasure of serving clients of all ages, helping them enhance their natural beauty and boost their self-confidence. One of the most rewarding aspects of my role has been the ability to create memorable experiences for our clients, particularly through personalized services.

I am dedicated to delivering exceptional service and fostering a welcoming environment for all clients, ensuring that each visit is a positive and uplifting experience.

Healthcare Recruiter

Horizons Healthcare Agency-Chillicothe, IL 2021 to 2022

As a Healthcare Recruiter for a healthcare agency during the COVID-19 pandemic, I gained an incredible amount of skills, including communication, problem-solving, and adaptability.

My responsibilities included interviewing candidates, assisting with the orientation process, and maintaining ongoing communication with the employees I hired, along with many other tasks.

A highlight of my career was successfully filling critical staffing shortages during a time of unprecedented demand in the healthcare industry.

CNA

Horizons Healthcare Agency-Chillicothe, IL 2018 to 2022

During my time as a travel CNA, I had the opportunity to provide healthcare services to patients in diverse settings, primarily in nursing homes and hospitals.

One of my primary highlights was connecting with my patients, creating bonds built on trust and empathy, and ensuring they received a comfortable and supportive care setting.

I also took on several contract positions, proving my ability to adapt quickly to new environments and provide essential care to patients in various settings, including during the COVID-19 pandemic."

Education

Post-high school education in Skincare/Cosmetology

Hollywood Institute of Beauty Careers - Margate, FL April 2023 to July 2023

High school diploma Richwoods High School - Peoria, IL 2016 to 2019

Skills

- Body Waxing
- Makeup Application
- Teaching
- Dermabrasion
- Marketing
- Bookkeeping
- Administrative Experience
- Face Painting
- Communication skills
- Body waxing
- Problem solving
- Time management
- Adaptability
- Facials
- Modeling

Certifications and Licenses

Driver's License

February 2024 to September 2032

Facial Specialist

October 2024 to October 2026

Licensed Facial Specialist with comprehensive education in skincare techniques, including facials, skin treatments, body waxing, makeup application, and brow and lash services. Recently completed continued education for license renewal.