



JAN 21, 1990 • AFRICAN-AMERICAN • MONTECITO CA, SAN LUIS
OBISPO, UNITED STATES, 93150 •
CHASSIDYBAKER39@GMAIL.COM • 8054397098 • L84911009

CHASSIDY BAKER

Private Flight Attendant

PROFESSIONAL SUMMARY

Private Flight Attendant with a proven track record in customer service and team collaboration, leveraging skills in problem-solving, time management, and communication. Demonstrated ability to enhance customer satisfaction and streamline operations through innovative projects and leadership. Passionate about providing exceptional in-flight experiences and fostering a cohesive team environment.

EMPLOYMENT HISTORY

SALES ASSOCIATE H&M

May 2024 - 2024
San Luis obispo

- ◆ Assisted customers with product selection, leading to a noticeable increase in sales and customer satisfaction.
- ◆ Processed transactions efficiently, reducing wait times and enhancing the overall shopping experience.
- ◆ Maintained store organization, ensuring a visually appealing and orderly environment.
- ◆ Collaborated with team members to meet daily sales targets, contributing to the store's success.
- ◆ Spearheaded innovative projects, driving measurable results and fostering team collaboration. Consistently exceeded targets, enhancing overall productivity.
- ◆ Optimized customer interactions, boosting sales and satisfaction. Streamlined transactions, reducing wait times and enhancing overall shopping experience.

SALES ASSOCIATE Victoria Secret

Apr 2023 - Aug 2024
Scottsdale

- ◆ Assisted customers with product selection, leading to increased sales and customer satisfaction.
- ◆ Maintained store appearance and organized inventory, ensuring a pleasant shopping experience.
- ◆ Processed transactions efficiently, reducing wait times and improving checkout experience.
- ◆ Collaborated with team members to meet daily sales targets and enhance store performance.
- ◆ Spearheaded cross-functional projects, driving innovation and fostering team collaboration. Implemented process improvements, resulting in substantial efficiency gains.
- ◆ Pioneered customer engagement strategies, enhancing the shopping experience and driving sales growth for Victoria's Secret.
- ◆ Optimized store layout and product displays, significantly boosting visibility and contributing to increased revenue streams.
- ◆ Fostered a cohesive team environment, facilitating knowledge sharing and collective problem-solving to exceed performance targets.
- ◆ Meticulously managed inventory systems, ensuring accurate stock levels and minimizing discrepancies for seamless operations.

HOUSEKEEPER
Blue Dolphin Inn

Sep 2023 - Dec 2024
Moonstone Beach

- ◆ Clean guest rooms and common areas, ensuring a high standard of cleanliness and hygiene.
- ◆ Manage inventory of cleaning supplies, reducing costs and ensuring availability.
- ◆ Address guest requests and complaints promptly, enhancing customer satisfaction.
- ◆ Collaborate with team members to maintain a seamless workflow and efficient operations.
- ◆ Spearhead cutting-edge projects, driving technological advancements. Develop creative solutions to complex challenges, fostering a culture of innovation.
- ◆ Maintain impeccable cleanliness standards in guest rooms and common areas, ensuring a pristine environment for visitors and enhancing overall guest satisfaction.
- ◆ Implement eco-friendly cleaning practices, reducing environmental impact while maintaining high hygiene standards and optimizing resource utilization.
- ◆ Foster seamless teamwork among housekeeping staff, coordinating efforts to efficiently manage room turnovers and special cleaning projects during peak periods.
- ◆ Streamline inventory management processes, minimizing supply shortages and reducing waste, resulting in measurable cost savings for the establishment.

TUTOR
Eng1

Oct 2023 - Dec 2023
Remote (Ukraine)

- ◆ Taught Ukraine 3rd-6th graders English via Zoom. Guided students through complex concepts, resulting in improved test scores and higher class engagement.
- ◆ Developed personalized lesson plans, enhancing individual student performance and understanding.
- ◆ Utilized various teaching methods to address diverse learning styles, fostering an inclusive learning environment.
- ◆ Spearheaded innovative projects, driving team success through creative problem-solving and collaborative leadership. Consistently delivered high-quality results on time.
- ◆ Implemented interactive learning techniques, boosting student engagement and fostering a dynamic educational environment.

CRISIS SUPPORT
Suicide text hotline

Oct 2023 - Dec 2023
Remote(Text support)

- ◆ Prevented text only to a person from committing harm to themselves or another until emergency response team arrives on scene. Provided emotional support and crisis intervention, helping individuals navigate challenging situations.
- ◆ Successfully de-escalated high-stress situations, reducing immediate risk and ensuring caller safety.
- ◆ Collaborated with a team of volunteers to deliver timely and effective crisis support.
- ◆ Utilized active listening and empathy to understand caller needs and provide appropriate resources.
- ◆ Documented interactions accurately, contributing to improved service quality and data-driven insights.
- ◆ Drove strategic initiatives, improving operational efficiency and boosting team productivity. Implemented innovative solutions, resulting in substantial cost savings.
- ◆ Provided crucial emotional support via text, de-escalating high-stress situations and ensuring caller safety until emergency response arrival.
- ◆ Worked seamlessly with volunteer team to deliver timely crisis support, enhancing service quality through accurate documentation and data-driven insights.
- ◆ Utilized active listening to assess caller needs, offering appropriate resources and contributing to improved crisis intervention strategies.
- ◆ Implemented novel solutions in crisis support operations, leading to significant cost reductions and enhanced team efficiency.
- ◆ Drove strategic initiatives that measurably improved operational efficiency, boosting team productivity in high-pressure crisis support scenarios.

SKILLS

Problem Solving, Communication, Time Management, Data Analysis, Leadership, Marketing, Service Line Technician (*Experienced*), Aviation (*Experienced*), Customer service (*Expert*), Coaching (*Expert*), Leadership (*Expert*), Mentorship (*Expert*).

EDUCATION

ACCELERATED FLIGHT ATTENDANT PHASE ONE COMPLETE May 2022 - Sep 2023
Airline Academy Orlando FL (Remote)

BACHELORS BUSINESS ADMINISTRATION SPECIALIZATION Sep 2023
ENTREPRENEURSHIP
American Intercontinental University Remote(Student)

HONORARY TETRA PH.D DOMESTIC VIOLENCE ADVOCAY Feb 2013 - Feb 2022
SPECIALIZATION PHILOSOPHY
Mcformdales Christian University

Honors, First in class,cumma summa laude,valedictorian, Deans list,

FASHION STYLING
Academy of Art University San Francisco

LANGUAGES

English (Native), French (Novice), Italian (Novice).

LINKS

[https://www.pageantplanet.com/directory/category/contestant?str=Chassidy+Baker: .](https://www.pageantplanet.com/directory/category/contestant?str=Chassidy+Baker:)

COURSES

ACCELERATED FLIGHT ATTENDANT PROGRAM
Airline Academy