

**Daniel Geddes**  
**918 Wonderland Road South**  
**London, ON**  
**(705) - 961 - 6969**  
**danielgeddes35@hotmail.com**

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## **EDUCATION**

**Fanshawe College, London, ON**  
Hospitality Program, Hotel & Resort Management  
Graduated August 2022

**Sheridan College, Oakville, ON**  
Media Fundamentals  
Completed a certificate program in Media Studies  
September 2016 – April 2017

**Sacred Heart High School, Newmarket, ON, SSGD**  
Graduated with two college credits  
September 2011 – June 2015

## **EMPLOYMENT HISTORY**

**Best Western**  
**Tofino, BC**  
**Dec 2022 – June 2023**  
**Head Cook**

- Worked as the head Breakfast Chef at this 5 star hotel.
- Duties included: supervising and training staff, customer service, and overseeing all processes and procedures of running the kitchen.

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**Wickaninnish Inn**  
**Tofino, BC**  
**Aug 2022 – Dec 2022**  
**Reservation Specialist**

- worked at the reservation desk at this 5 star resort
- Assisted customers with their bookings
- Handled all customer service needs, complaints and queries

**Fanshawe Food Services**  
**Huron University Food Services, London, ON**  
**September 2019 to July 2022**  
**Server and Line Cook**

- worked as a server/line cook for fast food restaurants at Fanshawe College and Huron University
- prepared food, and managed the deli dept preparing food as requested by patrons
- cleaned, sanitized the kitchen and food surfaces using Food Safe procedures
- assisted customers in a polite, friendly, positive manner

**Concentrix, Peterborough, ON**  
**November 2018 to April 2019**  
**Customer Service Representative**

- worked as a customer service rep assisting people with their technical issues and enquiries in a positive, courteous manner. This includes problem solving, trouble shooting and advice leading to a resolution.

**Lil Brew Hops Restaurant, Newmarket, ON**  
**January 2016 to May 2016**  
**Dishwasher & Preparation Cook**

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- worked as a dishwasher at a local pub/restaurant. I was trained as a prep/line cook within a month of working at the restaurant.
- assisted the kitchen team with preparation and organization in the kitchen.

**Cardinal Golf Course, Newmarket, ON**

July 2015 to November 2015

**Server/Bartend/Cook**

- worked as a server at the local golf course during the summer and fall.
- was responsible for preparing food as well as serving customers and on occasion, performed bartending duties.
- also served at weddings and numerous social events receiving excellent reviews from customers.

**Tim Horton's, Newmarket, ON**

June, 2011 - 2014

**Customer Service & Baker**

- was responsible for all aspects of customer service, handling cash transactions, resolving customer complaints and preparing and serving food.
- was promoted within 6 months to baking products and opening and closing restaurant.

**REFERENCES AVAILABLE UPON REQUEST**