



ALEX RAU

alexnrau1023@gmail.com | 194-964-80035 | Corona, CA 92877

Summary

I have strong skills in customer service. I have been working with customers at Costco since 2007. I work well independently and a self starter. I can offer very efficient and professional services.

I can replace tires, stock shelves, answer phone calls, schedule appointments, answer emails, manage calendars and also willing to learn new jobs.

Skills

- Strong Work Ethic
- Reading Comprehension
- Order Accuracy
- Route Planning

Experience

Instacart | Yorba Linda, CA

Instacart Shopper

02/2019 - Current

- Delivered groceries on time according to company standards for customer satisfaction.
- Provided exceptional customer service throughout the shopping experience.
- Exceeded customer expectations consistently as evidenced by highest feedback ratings, frequent repeat customers and increasingly high tips.

GrubHub | Yorba Linda, CA

Food Delivery Driver

02/2018 - Current

- Ensured that the correct order was delivered to the customer.
- Picked up meals from local restaurants and dropped off at residential and business customer locations.
- Provided excellent customer service throughout the delivery process.

Costco | Yorba Linda, CA

Costco Stocker and Cashier Assistant

07/2007 - Current

- Stocked shelves with newly arrived products.
- Stocked shelves with new merchandise and checked for outdated or damaged items.
- Maintained neat, safe and orderly workspace to prevent accidents and injuries.

Shell Gas Station | Yorba Linda, CA

Gas Station Attendant

02/2017 - 02/2019

- Maintained cleanliness of the store, including floors, shelves, counters and windows.
- Greeted customers, answered questions and provided assistance with purchases.
- Operated cash register to process customer transactions accurately and efficiently.

Education and Training

Santiago Canyon College | Orange, CA

Associate of Arts in Liberal Arts And General Studies

05/2013