

● Fernanda Rachel Fernandez Vilorio

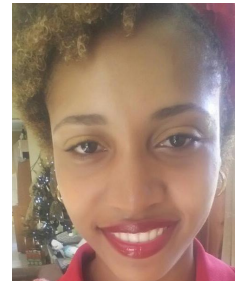
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D.O.B: 11 April 1995

Nationality: Aruban



Objective

To leverage my extensive experience in the hospitality industry, seeking a position as a waitress or supervisor. I am adaptable, driven, and committed to providing excellent customer service and efficient team management.

Skills

Organization
Communication
Customer Relations
Customer Service
Word Processing
Efficient Delegation
Critical Thinking
Adaptability
Attentive
Observant

Education/Qualifications

- Wesley High School (2007-2011)
Commonwealth of Dominica
- Dependance Prin Bernhard School (2011-2012)
Aruba
- Business Training Center (2012-2014)
Commonwealth of Dominica
- Caribbean Examination Council [CXC] (2012-2014)
Commonwealth of Dominica

Work Experience

Currently working

Bucuti and Tara Beach Resort, Aruba

Supervisor

2024-Present

- **Managed daily operations, supervised staff, ensured exceptional customer service, handled guest complaints, coordinated with other departments.**
- Carlito's Bar and Restaurant, (2019-2020)
J.E Irausquin BLVD 382 Palm beach, Noord, Aruba.
Part time waitress
- Dushi Bagels and Burger, (2019-2024)
J.E Irausquin BLVD #87, Noord Aruba.
Part time waitress
- Red Fish, Aruba (2014-2015, 2019-2020)
Italiestraat 50, Oranjestad, Aruba.
Part time & full time waitress
- Papagayo Restaurant, Aruba (2015-2018)
L.G. Smith BLVD 59, Aruba
Full time waitress

Hobbies & Extra-curricular Activities

- Class prefect
- Team leader
- Church ministry puppetry and youth ministry leader
- Catering services at weddings, parties; buffers setups efficiently

References

- **Business Training Center/College.**
28 Independence Street, Roseau, Commonwealth of Dominica
Telephone: 1 (767) 448-0248
Email: btc@cwdom.dm

- **Roy Leitch: Owner of Papagayo Restaurant.**

L.G. Smith Blvd 53

P.O. Box 5026

Oranjestad, Aruba

Telephone: (297) 594-8509

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- **Miranda C. Harris : Family Nurse Practitioner.**

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