

Alanna C. Shoucair- Grant

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EMPLOYMENT HISTORY:

7th HEAVENS, Queens, NY

2018 – Present

Bartender

- Deliver a consistently high level of customer service to each client and maintain a safe environment by identifying problem clients and having them removed
- Keep bar area clean in accordance with the company's guidelines as well as the requirements of the local health department
- Mix all drinks based on the serving sizes as outlined in the company manual to keep drink costs at a minimum
- Maintain an accurate cash drawer throughout the night and be able to account for any and all discrepancies in the final drawer tally

J HOUSE HOTEL, Greenwich, CT

2015 - 2018

Housekeeper

- Replenish supplies, such as drinking glasses, linens, writing supplies, and bathroom items.
- Empty wastebaskets and transport other trash and waste to disposal areas.
- Dust and polish furniture.
- Clean rooms so that health standards are met.
- Clean rugs, carpets, upholstered furniture, and draperies, using vacuum cleaners.
- Wash dishes and clean kitchenettes, cooking utensils, and silverware.
- Polish silver accessories such as pots and pans.

SPLASH CAR WASH, Greenwich, CT

2014 - 2015

Cashier

- Handled cash receipts and disbursements
- Monitored inventory control and stock.
- Evaluated reports to reflect sales and inventory.
- Filed reports, receipts, and company documents.
- Trained new employees on company practices and procedures.
- Managed calendar and scheduled appointments for monthly card holders.

PANERA BREAD, Darien, CT

2014 – 2015

Baker

Position Summary:

- Reviewed bake list from previous shift to ensure an accurate count of baked goods.
- Monitored sales to provide timely restock of items.
- Baked and ensured quality control of bread, pastries, croutons and cookies.
- Maintained safe and clean work space according to company standards.
- Prepared baking list for the following shift.

STAMFORD HOSPITAL, Stamford, CT

2013 – 2014

Food Service Associate Tray Passer

Position Summary:

- Prepares and delivers food trays to hospital patients
- Reads production orders on color-coded menu cards on trays to determine items to place on tray.
- May record amount and types of special food items served to patients.
- Washes dishes and cleans work areas.
- May assemble and serve food items to hospital staff in cafeteria.
- Receive and appropriately sort and store incoming products
- Follow all safety protocol and warehouse procedures
- Inspect products for damages; report as needed

EDUCATION:

Pennforster online high school, Chicopee, MA

2010-2011

Highschool Diploma.

Westover Jobcorps, Chicopee, MA

2010-2012

Culinary Arts Certification.

Housatonic community college, Bridgeport, CT

2013-2015

Some college.

REFERENCES AVAILABLE UPON REQUEST