

TIAHNE KING

SUMMARY

Skilled server and supervisor with a strong focus on customer interaction and efficient order management. Proven track record in overseeing restaurant operations, consistently meeting quality and productivity benchmarks. Capable of thriving under pressure, with quick decision-making abilities. Eager to support and elevate a dynamic hospitality establishment.

EXPERIENCE

Server/Supervisor

Mantles/Sun Peaks Grand | Sun Peaks, BC | February 2024 - Current

- Supervised daily opening and closing procedures, including checking equipment operation and verifying cash drawer amounts.
- Formulated weekly schedule for restaurant managing more than 20 employees.
- Managed inventory acquisition for breakfast
- Trained new employees on restaurant policies and procedures.
- Ensured that each guest was served courteously, quickly, and efficiently.
- Accurately recorded orders on the cash register and point-of-sale system.

Lead Server

Emerald Lake Lodge | Field, BC | May 2023 - January 2024

- Delivered outstanding customer service to guests, addressing issues with professionalism and efficiency.
- Ensured all food orders were accurate and delivered promptly to customers' tables.
- Assisted with training new employees on proper table setting, menu knowledge, and customer service techniques.
- Organize banquet functions following directives from banquet manager.

F&B Attendant

Mittagong RSL | Mittagong, NSW | November 2022 - April 2023

- Greeted guests, and provided excellent customer service.
- Prepared specialty coffee drinks such as lattes, cappuccinos, mochas, and americanos.
- Assisted in the preparation of baked goods, including muffins, cookies, scones, and cakes.

Sole Trader

Lash'd to a T | Picton, NSW | December 2020 - July 2022

- Assisted with booking appointments, taking payments, and managing client records in the salon software system.
- Provided detailed information on the different types of eyelash extensions available, including length, curl, thickness, and color.
- Maintained an inventory of supplies, such as lash trays, adhesives, removers, tweezers, and scissors.
- Cleaned and sanitized tools before each use to ensure a safe and hygienic

CONTACT

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SKILLS

- Guest Engagement
- Safe Food Handling
- Table Setting
- Menu knowledge
- Food station setup
- Exceptional customer service
- Liquor, wine, and food service
- Effective customer upselling
- Cash Handling
- Banquet Coordination

EDUCATION AND TRAINING

High School Diploma

Picton High School, Picton, NSW

Certified Eyelash Technician, NSW

RSA Qualification, NSW

Serving It Right, BC

Level 2 Wine Ambassador Program, BC

service.

REFERENCES

References available upon request.