Kayla Essence Williams  
Student, Chicago State University

15922 Marshfield Ave

Harvey, IL 60426

**(872)206-0528**

**Kaysoigneli@gmail.com**

# Skills

Retail sales • Cashiering • Sales • Cash Handling • Cash register • Customer service • Quality assurance • Sale • Stocking • Warehouse • Food Handling• Production

# Experience

## June 2025 - July 2025

### Amazon Delivery, Cicero IL *- Delivery Production*

* Stow Packages into delivery transport bags and on to shelves and end-caps.
* Pick delivery transport bags and/or boxes and transport product via cart to a stage location.
* Stow oversized packages to end-caps, shelves and/or bags.

## February 2025 - April 2025

### Walmart, Chicago IL *- Stock Associate*

* Stacked products on a pallet from a conveyor belt.
* Transported products onto the sales floor.
* Restocked sales floor.
* Stack pallets.

## August 2023 - September 2024

### Amazon, Markham IL & Matteson IL *- Fulfillment Associate*

* Stow products into pods.
* Open boxes/packages and places them into totes and send them to the STOW (Receive/Inbound) department from the DECANT (Receive/Inbound) department
* I transported carts, pallets and gaylords around the SHIP DOCK (Depart/Outbound) department to different stage locations.
* I packaged products in the PACK (Depart/Outbound) and put them on a conveyor belt to go to SHIP DOCK (Depart/Outbound)
* I picked products from a pod and placed them into totes to be sent to PACK (Depart/Outbound) from PICK (Depart/Outbound)

## July 2023 - December 2023

### DD’s Discounts, Markham IL *- Retail Sales Associate*

* I used the register to ring customers up and bagged items up for customers.
* I have returned items for customers.
* I Reset and Restocked the store.

## June 2025 - July 2025

### Amazon Delivery, Cicero IL *- Delivery Production*

* Stow Packages into delivery transport bags and on to shelves and end-caps.
* Pick delivery transport bags and/or boxes and transport product via cart to a stage location.
* Stow oversized packages to end-caps, shelves and/or bags.

## March 2022 - December 2022

### Portillos, Tinley Park IL *- Team Member*

* I made burgers, salads, french fries, italian beefs and drinks for customers.
* I handed out orders and packed orders for customers.
* I worked in the drive thru and register.
* I cleaned FOH.

# Education

## August 2024 - Present

### Chicago State University, Chicago IL *- Pending BA*

Major: Psychology

Minor: Sociology

Estimated Graduation Date: May 2028

## October 2021- May 2022

### Thornton Township High School, Harvey IL *- High School Diploma*

## August 2018- October 2021

### Proviso West High School, Hillside IL *- Transfered*

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