



## Contact

### Phone

(928)398-5110

### Email

luisae0819@gmail.com

### Address

505 W Eucalyptus St,  
Somerton, Az, 85365

## Education

2016-2021

### Highschool Diploma

Student Choice Highschool

## Certificates

Google Digital Marketing & E-commerce  
Completed: 06/06/2024

## Skills

- Detail-oriented
- Adaptable
- Self reliant
- Accountable
- Problem Solving
- Quick-thinking
- Unflustered

## Language

English

Spanish

# Luisa Espinoza

Experienced and adaptable professional known for meticulous attention to detail. Demonstrates self-reliance, Accountability, and strong work ethic with. proven track record in problem-solving and quick thinking. Adept team player with excellent interpersonal skills, capable of effective communication across diverse backgrounds. Possesses unflustered composure and robust time management abilities, excelling in multitasking within high-pressure, deadline-oriented environments. Ability to accept criticism.

## Experience

7/2021-12/2022

Marshall's I 1394 Yuma Palms Pkwy, Yuma, AZ 85365

### Cashier/team member

- Upholding customer satisfaction
- Greeted customers and ascertained customer's needs
- Assists customers in locating specific items
- Maintained cleanliness, organized and stock merchandise
- Helping customers regarding the products, clarifying customers doubts related on the product, handling cash related work, remaining cheerful throughout the day
- Served as merchandise associate

07/2022-11/2022

Advanced Chiropractic Clinic and Acupunctuel 1150 W 24th St f1, Yuma, AZ 85364

### Chiropractic assistant

- Patient scheduling
- Greeting and welcoming patients
- Answering phone calls, preparing treatment rooms
- Performing therapeutic ultrasound
- Cash handling

11/2022- 11/2024

Yuma Regional Medical Center Bone & Joint I 2851 S Ave B Ste 201, Yuma, Az, 85364

### Patient Access Representative

- Patient demographics
- Verifying insurances
- Collecting payments
- Patient scheduling
- Greeting and welcoming patient's
- Prior insurance authorization/ Workermans compensation
- Answering phones
- In coming and out going referrals
- check in/ check out
- Surgery backup scheduler

11/2024 - Current

Agile Occupational Medicine 4343 E 31st Place, 85365, Yuma, Az

### Physical Therapy Technician

- Translate in spanish
- Schedule appointments
- Answer incoming phone calls
- Check in/ Check out
- Patient demographics

## Reference

### Cassandra Garcia

Supervisor for Patient Access Rep.  
Yuma Regional Medical Center

Phone: (928)581-4289

### Brenda Arvizu

Patient Access Representative, Yuma  
Regional Medical Center Bone & Joint

Phone: (831)595-0385