

ARNICA LLOYD

Fort Deposit, AL 36032 | 3343680614 | arnica0408@hotmail.com

SKILLS

- ICD-10 (International Classification of Disease Systems)
- Medical terminology expert
- Outpatient Proficiency Coder
- Close attention to detail
- Hospital outpatient records
- Emergency Room coding
- Ancillary coding
- Observation coding

WORK HISTORY

OCTOBER 2022-CURRENT

Outpatient Coder | Corrohealth | Plano, TX

- Thoroughly researched newly identified diagnoses and/or medical procedures to expand skills and knowledge.
- Meticulously identified and rectified inconsistencies, deficiencies and discrepancies in medical documentation.
- Assigned appropriate medical codes with a 95% percent accuracy rate.
- Conscientiously reviewed medical record information to identify appropriate coding based on CMS HCC categories.
- Thoroughly researched newly identified diagnoses and/or medical procedures to expand skills and knowledge.

APRIL 2019-MAY 2024

Outpatient Coder | Jackson Hospital and Clinic | Montgomery, AL

- Assigns current ICD9-CM and CPT codes; maintain 95% and above coding accuracy; abstracts accurately; attend coding seminars/in-services; experience coding ER's, Ambulatory surgeries and referrals (ancillary) Started ICD 10CM/PCS training offered in 2012; In December 2012, completed the Barry Libman Anatomy and Physiology course for ICD 10 preparation.
- CPC (Certified Professional Coder) AAPC.
- Assisted in the maintenance of medical charts and/or electronic medical record (filing, Op Reports, test results, home care forms).
- Meticulously identified and rectified inconsistencies, deficiencies and discrepancies in medical documentation.
- Assigned appropriate medical codes with a 95% percent accuracy rate.

- Actively maintained current working knowledge of CPT and ICD-9 coding principles, government regulation, protocols and third party requirements regarding billing.
- Resourcefully used various coding books, procedure manuals and on-line encoders.

JULY 2015-JANUARY 2021

Senior Team Lead of Operations | Academy Sports | Montgomery, AL

- Assist the Retail Store Manager in planning and implementing strategies to attract customers
- Coordinate daily customer service operations (e.g. sales processes, orders and payments)
- Track the progress of weekly, monthly, quarterly and annual objectives
- Monitor and maintain store inventory
- Evaluate employee performance and identify hiring and training needs
- Supervise and motivate staff to perform their best
- Monitor retail operating costs, budgets and resources
- Suggest sales training programs and techniques
- Communicate with clients and evaluate their needs
- Handle complaints from customers
- Create reports, analyze and interpret retail data, like revenues, expenses and competition
- Make sure all employees adhere to company's policies and guidelines

EDUCATION

FEBRUARY 2019

Certification: Medical Billing And Coding

Indiana University, Purdue University Indianapolis, Indianapolis, IN

MAY 2004

High School Diploma

Robert E Lee , Montgomery,AL

CERTIFICATIONS

AAPC-CPC

AMCA- BCSC