

Madison Vachon

(She/Her)

Aspiring Entertainment Professional

My Contact

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🌐 <https://www.linkedin.com/in/madison-vachon/>

Skills

- Microsoft Office
- Google Suite
- Cash Handling
- POS Systems
- Customer Satisfaction
- Communication Skills
- Organizational Skills
- Creative Storytelling
- Dancing & Theatrical Performing
- Event Planning
- Teamwork
- Time Management

Education Background

- University of Central Florida
Bachelor's of Science in Entertainment Management
Aug 2021 – December 2024
- Eugene Ashley High School
High School Diploma
Aug 2017 – May 2021

About Me

Entertainment Management graduate and performer with four years of experience in entertainment, customer service, and food & beverage. I am passionate about themed entertainment and dedicated to delivering standout guest experiences.

Work Experience

Character Performer

Universal Destinations and Experiences | Orlando, FL
November 2022 – October 2025

Key responsibilities:

- Brought multiple animated characters to life across a variety of performance formats, including meet-and-greets, workshops, shows, parades, and events.
- Initiated positive, memorable interactions with guests of all ages and backgrounds, while consistently maintaining character integrity.
- Collaborated closely with fellow performers to develop engaging storylines.
- Maintained open communication with management and venue partners to report and address any safety concerns, ensuring a show-ready environment.

Performance Credits:

- Opened DreamWorks Land and the "DreamWorks Imagination Celebration" live show at Universal Studios Florida
- Opened The Wizarding World of Harry Potter – Ministry of Magic and "Le Cirque Arcanus" live show at Universal's Epic Universe

Casting Panelist

Quantum Dance Company | Wilmington, NC
June 2025

Key responsibilities:

- Helped facilitate the casting process for Quantum Dance Company in its initial competition season.
- Adjudicated students based on a predetermined list of criteria.
- Collaborated with other casting panelists and studio directors to understand what was required for each level.
- Provided detailed descriptions for each auditioning student including constructive feedback and suggestions for level placement.

Talent Handler

Creative City Project Inc. | Orlando, FL
Contracted September 2023– October 2023

Key responsibilities:

- Assisted Talent Coordinator in managing characters, costumes, props and cast schedules for HAPPY FRIGHTS / HAUNTING NIGHTS.
- Ensured costume and prop readiness by daily inspection and aided in check-in/check-out procedures.
- Implemented Contingency Plans for cast scenarios and provided training on daily responsibilities.
- Committed to attending all show dates, including potential reschedules, while adhering to COVID-19 protocols.
- Stepped into the Talent Coordinator role as needed, overseeing performer scheduling, costume and performer changeovers, show quality, and safety during event.

Languages

- **English**
Fluent / Native
- **French**
Intermediate / Conversational

Groups

- **Future Theme Park Leaders Association (FTPLA)**
University of Central Florida's Rosen College of Hospitality Management
Sept 2021 - December 2023
- **Friends of Blue Spring State Park**
Volunteer for Blue Spring State Park's Citizen Support Organization
January 2025- Present

Merchandise Associate

Walt Disney World Resort | Orlando, FL

Feb 2023-Apr 2023

Key responsibilities:

- Created a positive guest experience through friendly greetings and engagement.
- Provided product knowledge and assisted guests with purchases and inquiries.
- Operated a point-of-sale system, handling both cash and non-cash payments.
- Maintained a clean and safe work environment for guests and colleagues.

Food & Beverage Host/Hostess

Walt Disney World Resort | Orlando, FL

Oct 2021 - Feb 2023

Key responsibilities:

- Created a positive guest experience through friendly greetings and engagement.
- Took guest orders and prepared food efficiently.
- Provided knowledge of the menu and answered guest questions.
- Operated a point-of-sale system, managing both cash and non-cash payments.
- Contributed to maintaining food quality and sanitation standards.

Character Performer / Character Escort

SeaWorld Parks & Entertainment | Orlando, FL

Apr 2022 - Aug 2022

Key responsibilities:

- Brought multiple costumed characters to life in meet-and-greet settings.
- Created positive and memorable interactions with guests of all ages.
- Maintained character integrity for an authentic guest experience.
- Occasionally performed character escort duties, including facilitating interactions between characters and guests, assisting performers with costumes, ensuring safety, and entertaining guests in line.