

LAUREN KLOSTERMAN

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EDUCATION

University of Georgia - Grady College of Journalism and Mass Communication

Pursuing a Bachelor of Arts in Entertainment & Media Studies | Music Business Certificate

Zell Miller Scholarship, Presidential Scholar, Dean's List

Athens, GA

Aug 2023 – Present

GPA: 4.00

Kennesaw State University

Presidential Scholar

Kennesaw, GA

Aug 2022 – May 2023

WORK EXPERIENCE

Morton Theatre

Audiovisual Technician Intern

Athens, GA

Aug 2025 – Present

- Participated in production meetings and audio training, building familiarity with live sound workflows
- Assisted with microphone organization and equipment setup, observing console operation and set installation

AMC Theatres

Crew Member

Alpharetta, GA

Jun 2023 – Aug 2025

- Earned AMC's AWES.U.M. certification, a company-recognized program focused on delivering memorable guest experiences and maintaining high operational standards
- Provided customer service to large groups at one of two dine-in locations in Georgia as an usher, runner, greeter, concessions attendant, and box office cashier
- Maintained cleanliness in theaters, restrooms, lobby, concession areas, hallways, and staff breakroom
- Operated POS system, scanned tickets, delivered food orders, and assisted guests with purchases
- Restocked concessions and organized backroom inventory, including breaking down boxes during peak hours
- Trained new coworkers and engaged with guests using film knowledge to create a welcoming environment

Dunkin' and Baskin-Robbins

Crew Member

Cumming, GA

May 2022 – Jul 2022

- Greeted customers, prepared drinks, scooped ice cream, and efficiently processed purchases
- Ensured health and safety in lobby and kitchen by washing dishes, sweeping, mopping, and removing trash
- Monitored and replenished inventory of ingredients and supplies to support uninterrupted service
- Handled busy shifts and kept operations running smoothly with minimal staff

CT Cantina & Taqueria

Restaurant Busser

Alpharetta, GA

Aug 2020 – Jul 2021

- Supported servers by preparing chip and salsa trays, assembling taco kits, and clearing/resetting tables
- Upheld a clean dining area, assisted dishwashers, restocked supplies, and took out trash

Pet Sitter

Independent

Cumming, GA

Aug 2020 – Present

- Provided dependable long-term care for cats and dogs, following instructions and ensuring safety and well-being

CAMPUS & COMMUNITY INVOLVEMENT

University Union

Volunteer

Oct 2024 – Mar 2025

- Assisted guests and monitored event spaces at the Murder Mystery Dinner Party
- Managed admission control for Glow Dawgs After Dark by distributing wristbands to attendees
- Directed guests and coordinated setup for a campus movie theater double feature

Film Crew

Sound Mixer

Nov 2024 – Apr 2025

- Used field recorders and adjusted sound levels for four student short films, collaborating with directors/boom ops

Film Extra

Background Actor

Mar 2025

- Background actor for a graduate student short film, following direction and maintaining professionalism on set
- Background actor for a professional low-budget feature film for two days on indoor/outdoor sets, adapting quickly and respecting industry protocols

SKILLS

Languages: English (native), Spanish (limited working)