# Simone Reid

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## **Professional Summary**

### Registered Nurse

- Qualified career professional with more than 3 years clinical experience in patient care
- Computer skilled, managing daily patient volume including telephone triage and patient referral.
- Proficient in all documentation/record maintenance/paperwork to ensure accuracy and patient confidentiality.
- Resourceful problem solver capable of implementing solutions to complex problems.
- Demonstrated flexibility and ability to work in a rapidly changing environment
- Strong analytical skills, capable of assessing conditions and implementing appropriate interventions.
- Strong clinical skills enhanced with a strong ability to build rapport with patients and families.
- Special sensitivity to meeting diverse needs in varied situations.
- Relate well to people from a variety of cultures.
- Excellent attendance, punctuality and work record
- Excellent communication and interpersonal skills

#### **Education**

Bachelor of Science in Nursing, BScN (2006)

Ryerson University-- Toronto, ON

### Licensure

Registered Nurse (RN), College of Nurses of Ontario

#### **Certifications and Proficiencies**

• *Certifications*: Phlebotomy, NRP, CPR, Fetal Health Surveillance

# **Experience**

Staff Nurse: Labour & Delivery (2006 – Present) William Osler Health Centre (Etobicoke, ON)

- Able to think critically, change and adapt quickly and set appropriate priorities/interventions in emergency situations
- Provide quality patient care in a family-centered setting
- Assist in the orientation of new staff members.
- Act as a patient advocate and contribute to establishing a patient centred birthing and postpartum experience
- Work collaboratively with the multidisciplinary team members to assess, plan, treat and evaluate the individualized care for each mother and family (i.e.: Anaesthesia, Midwife, Obstetrician, Paediatrician and social work)
- Provide postpartum care and health teaching for all new moms and their babies
- Provide maternal and newborn assessments
- Scrub and/or circulate for elective/urgent/emergent caesarean section

Staff Nurse: Telenursing (April 2009-Present) Sykes Assistance Services (Toronto, ON)

- Provide one-on-one nursing care to callers seeking advice
- Provide patient triage to callers and offer health information and counselling
- Collaborate with and develop a plan of care for patients including recommendations for care, call back instructions and education
- Act as a liaison between patients and physicians and provide after-hours coverage for clinics and physicians

Staff Nurse: General Medicine (2006 – 2007) Toronto Western Hospital (Toronto, ON)

- Implemented patient care for up to twelve patients
- Assessed patient status and notified physicians of clinical changes
- Educated patients/families on health care needs, conditions, options etc.
- Assisted with the admittance and discharge of patients.
- Monitored and maintained patient charts.
- Assisted patients and family members in the education of health care needs.
- Assisted nursing staff in the care of all patients including bathing, changing and feeding.

References available upon request